

- ▼ ● 🗒️ frustration
 - ▼ ● 🗒️ remove the app
 - 🗒️ donation stopped
 - 🗒️ dropout
 - 🗒️ removed app / plans to remove app
 - 🗒️ deinstalled bc of low data transparancy
 - 🗒️ Threat of deinstallation
 - 🗒️ Sign of frustration
 - 🗒️ frustration
- ▼ ● 🗒️ good idea / concept
 - 🗒️ good idea
 - 🗒️ General appreciation of the idea
- ▼ ● 🗒️ motivation to support
 - 🗒️ motivation for usage
 - 🗒️ Regret that app cannot be used because of unsupported device
 - 🗒️ readiness to help / donate data
 - 🗒️ Wish to support
 - 🗒️ regret that donation is not possible
 - 🗒️ wish to support research/community
- ▼ ● 🗒️ lack of transparency of donated data
 - 🗒️ Transferred data not displayed
 - 🗒️ no feedback about which/if data was transferred
 - 🗒️ need for transparency
- ▼ ● 🗒️ need for feedback
 - 🗒️ hypotheses about functionality due to lack of feedback
 - 🗒️ mangelndes Feedback
 - 🗒️ Wish for feedback if app is running correctly/doubt it works
- ▼ ● 🗒️ no issues
 - 🗒️ positive experience with app / donation
- ▼ ● 🗒️ data privacy concerns
 - 🗒️ user mistrust in the app
 - 🗒️ data privacy/security
 - 🗒️ worry about data privacy
 - 🗒️ Suspicion/doubt about data privacy
- ▼ ● 🗒️ peer support
 - 🗒️ Informing community about official support
 - 🗒️ informing other users about bug

- ▼ ● 🗒️ User needs
 - 🗒️ Need for results (analysis of donated data)
 - 🗒️ asking to kindly handle the data with care
 - 🗒️ Socioeconomic divide
 - 🗒️ Need for app support
 - 🗒️ Need for transparency (data privacy/security)
- ▼ ● 🗒️ Need for more information
 - 🗒️ missconsumption about app's purpose
 - 🗒️ No general feedback
 - 🗒️ Wish for reward
- ▼ ● 🗒️ Persistence (aka intrinsic long term motivation)
 - 🗒️ hope/request/patience for improvement
 - 🗒️ Threatening to uninstall app
 - 🗒️ Peer-pressure to motivate others to use the app
 - 🗒️ Peer support
 - 🗒️ Revisited reviews
 - 🗒️ „second chance“ with countdown for usage
 - 🗒️ Criticising RKI
 - 🗒️ Criticising other users
 - 🗒️ Workarounds
 - 🗒️ feature request to keep up motivation for long-term use
 - 🗒️ Hope for improvement
- ▼ ● 🗒️ General Assessment
 - 🗒️ criticism for lack of wearables/OS -> limited user numbe
 - 🗒️ Negative halo effect: media on tracing app, but not datenspende
 - 🗒️ App not ready yet
 - 🗒️ Data privacy issues
 - 🗒️ Good idea/concept
- ▼ ● 🗒️ suggestions / feedback
 - > ● 🗒️ improvement input
 - 🗒️ error gone after some time
 - > ● 🗒️ Hope for improvement
 - 🗒️ change of stars when day counter started working
 - 🗒️ improvement reported
 - 🗒️ improvement through app update

- ▼ ● 🗒️ Motivations
 - 🗒️ expects personal benefit
 - 🗒️ aware of benefit for others
 - 🗒️ no personal benefit through app
 - 🗒️ downloaded app because of official / credible image of RKI
 - 🗒️ Purchased devices specifically to donate
 - 🗒️ asking to share more data then asked for
 - 🗒️ Hope to mitigate consequences of the pandemic (for oneself)
 - 🗒️ Commitment to serve for the greater good/the community
 - 🗒️ Wish to support science
 - 🗒️ sharing data as an exception for the cause/credibility of RKI
- ▼ ● 🗒️ Positive Emotions
 - 🗒️ appreciation for hard work to RKI/developers
 - 🗒️ Happy to help
 - 🗒️ Relieve that it doesn't work
 - 🗒️ Wish to donate more data
 - 🗒️ Thankfull for app/community/Praise
- ▼ ● 🗒️ Negative Emotions
 - 🗒️ sceptical
 - 🗒️ unknowingly (left in the lurch)
 - 🗒️ Sad (that app cannot be used)
 - 🗒️ Doubt about results
 - 🗒️ Suspicion about alternative motives of app
 - 🗒️ Fear
 - 🗒️ Anger about info on RKI website
 - 🗒️ Anger
 - 🗒️ Frustration
- ▼ ● 🗒️ Technical issues & Usability?
 - 🗒️ Issues with update
 - 🗒️ Need for feedback on donated data
 - 🗒️ Daycounter not working
 - 🗒️ Deleted data sources reappeared
 - 🗒️ App crashes
 - 🗒️ Wearable not supported
 - 🗒️ No wearable
 - 🗒️ Need for feedback if donated data was received

- ▼ ● 🗒️ workaround
 - 🗒️ workaround to make app work
- ▼ ● 🗒️ conspiracy theories
 - ▼ ● 🗒️ Fake Corona
 - 🗒️ Appeal to community to "inform" about "fake" corona
 - 🗒️ Fake corona
- ▼ ● 🗒️ media reports
 - 🗒️ reference to media report
 - 🗒️ Criticism based on press articles
 - 🗒️ Asking for opinion of experts (CCC)
- ▼ ● 🗒️ socioeconomic divide
 - 🗒️ need for (expensive) wearables
 - 🗒️ Criticism only expensive devices are supported
- ▼ ● 🗒️ unsupported devices
 - 🗒️ additional devices
 - 🗒️ not usable with own device
 - 🗒️ Resentment that it is not usable with only smartphone
 - 🗒️ plan to participate when own device is supported
- ▼ ● 🗒️ day counter not working
 - > ● 🗒️ Day counter not working